



**2021 CORPORATE  
ACHIEVEMENT AWARDS**

***"OUR TIME IS NOW"***

**October 15, 2021**

# **PROGRAM SCHEDULE**

Welcome

President Greetings

2021 Corporate Partner of the Year  
Award: T-Mobile

2021 OCA Executive Excellence Award

2021 OCA Corporate Achievement  
Awards Presentation

2021 Community Service  
Award Presentation

Closing Remarks

# GREETINGS FROM THE CEO



Dear Advocates and Friends,

Welcome to our OCA's 30th Annual OCA National Asian Pacific American Corporate Achievement Awards. Tonight, we honor Executive Excellence Awardee Karen Eng for her leadership in thought and example, and T-Mobile as our Corporate Partner of the Year for their incredible accomplishments and dedication to their communities. The night is also in honor of seven outstanding corporate individuals, and I personally congratulate each and every one of you for your remarkable accomplishments.

The Corporate Achievement Awards carries special significance for me because I was honored in 1997. As a result, I felt the need to step up and be a role model and advocate for others in the Asian American community. OCA's recognition was a special message to me that there was an honor to be upheld, and I wanted to leave my footprint on our journey to Asian advocacy in a manner that would pay it forward.

Today, I dedicate my time, knowledge and efforts to making OCA and all that it represents into a better and stronger organization. I encourage each and every one of you to find where your passion lies and consider giving back in any way that you can. We must lift others to empower them to make a stronger America through diversity and inclusion.

Finally, I want to thank the wonderful and outstanding staff for their hard work in making this evening possible. It is because of their dedication toward empowering students and young professionals, advocating for key policy issues, and leveraging OCA's extensive network of members and affiliates that we are able to bring change in the community.

We are fortunate to have the support of our local chapters, staff, and volunteers tonight. It takes a whole community with a commitment to make this all possible. Any and all support is appreciated and welcomed. Once again, welcome to the 30th Annual OCA National Asian Pacific American Corporate Achievement Awards.

Regards,

A handwritten signature in black ink that reads "Ken Lee". The signature is written in a cursive, flowing style.

Ken Lee  
Chief Executive Officer  
CAA Awardee 1997



### **Our Mission**

We are dedicated to advancing the social, political, and economic well-being of Asian Pacific Americans (AAPIs).

### **Who We Are**

Founded in 1973, OCA – Asian Pacific American Advocates is a 501(c)(3) national non-profit, membership-driven organization based in Washington, D.C. with over 100 chapters and affiliates around the country.

### **Our Policy Objectives**

**Immigration:** In order to maintain America’s legacy as a place of refuge and equality, we must adopt measures to empty the backlog of visa applications, protect family immigration, and create clean direct pathways to citizenship.

**Education:** Our public and private education systems must see equitable access and resources as well as AAPI representation in curriculum. In addition, there is a critical need for resources and recognition for Asian American Native American Pacific Islander Serving Institutions (AANAPISIs).

**Racial Equity and Inclusion:** As AAPIs face hate crimes and racial profiling, we must continue to push against hate speech, violence, and discrimination. Further, racial equity calls for workforce diversity and the disaggregation of data.

**Civic Engagement and Census:** Civic engagement is critically important to our democracy, which is why it is crucial to increase AAPI community engagement and ensure a fair and proper count of AAPIs in the 2021 Census.

**Workforce Development and Technology:** AAPIs of all ages and places deserve equitable access to technology as well as inclusive workforce development and career pipeline opportunities.

### **Our Programs**

**OCA Internship Program, APIA U: Leadership Training, APA Youth Advocate:** We train the next generation of AAPI leaders in college and high school for a lifetime of advocacy.

**JACL/OCA Leadership Summit:** This annual summit gives rising stars from local chapters the training to make positive change in their communities.

**Mentoring Asian American Professionals (MAAP), B3: Build, Breakthrough, Believe, Womxn’s Initiative:** These programs help develop AAPI professionals through networking, mentorship, and workshops.

# ABOUT THE NATIONAL ASIAN PACIFIC AMERICAN CORPORATE ACHIEVEMENT AWARDS



The National Asian Pacific American Corporate Achievement Awards was established by the OCA Business Advisory Council (BAC) to provide an opportunity for companies to recognize an Asian American and Pacific Islander employee for his or her contributions to the company and community.

In 1991, the first Corporate Achievement Awards were held in San Francisco, CA. For 30 years, OCA has been honored to recognize Asian Americans and Pacific Islanders (AAPIs) for excellence, achievement, and leadership in the corporate sector. Each year, companies have an opportunity to nominate one of their own AAPI employees for their accomplishments and contributions. Recipients are chosen for recognition through their demonstration of leadership and commitment to the company and their commitment and dedication to the AAPI community.

# MASTER OF CEREMONIES



## *Ginny Gong*

Ms. Ginny Gong is an accomplished educator, a frequently requested speaker/facilitator/trainer, an experienced public administrator, a talk show host, an author, and a highly respected community leader at both the local and national levels.

Ms. Gong is president of The Gin G Group, an organization focused on career development through coaching and mentoring and helping immigrant families with acculturation and inter-generational relations.

In 1998, Ms Gong was the first Asian American appointed to head an agency in Montgomery County, MD and is credited with establishment of the first New Americans Welcome Center serving the County's diverse immigrant community. Prior, Ms. Gong was a teacher/administrator in school systems for more than two decades and a manager/trainer of system-wide diversity/compliance programs. Ms. Gong is host of the award winning weekly TV talk show series "Ginny's...where East meets West", currently in its 23rd year.

Ms Gong's recognitions include being: nominated to the Maryland Women's Hall of Fame, featured as one of Maryland's distinguished "Women Leading the Way" by MD Dept of Education, selected as the recipient of the "Women of Achievement Award" by MC Assoc of Business and Professional Women, recognized with the "Leadership Award" by MD State Education Association, and named as one of "10 Legendary Women Who Changed the Face of Maryland" by Maryland Life Magazine and the Maryland Women's Heritage Center.

A significant part of Ms. Gong's community involvement has been her more than 39 years of commitment to OCA for which she served 4 terms as its National President. Ginny is the proud mother of three grown children and four grandchildren.



## **2021 AWARD RECIPIENTS**



**2021 HONOREE**

***Arun Mukherjee***

**Sr. Manager**

**Associate Director**

**Raytheon Company**

Arun Mukherjee is currently the Sr. Manager for International Sourcing within SAS Supply Chain. In his current role, he is responsible for formulating and deploying a strategy in order to identify capable Supply Chain partners across major regions of the world where SAS has business needs.

His team is responsible for satisfying the Offset and Industrial Cooperation requirements from our International customers by forming Strategic Agreements with key suppliers around the globe.

Arun is also a Raytheon Six Sigma® Expert and well versed on the execution side of the business for suppliers. Prior to this role, Arun was the Department Manager for Advanced Products Center (APC). He was responsible for deploying the Six Sigma methodology across the SAS factories and Supplier base. In this role, he was responsible for leading DPU Reduction, Improving Yield at Suppliers, SPC Deployment, and Improving Perceptive Verification at SAS and RMS Suppliers. He has also been responsible for deploying the ZERO initiative within Supplier Quality which works with programs to ensure that we have zero escapes at Suppliers and SAS factories. He also advises various Raytheon programs on how to use the data to make improvement decisions, specifically around process control, variation reduction, and test reduction.

Arun started his career at Raytheon with SAS as a Design Engineer with the F-117 IRADS Program. He also worked with IDS at the McKinney CCA facility as a SME on Tin Whisker mitigation and has written several papers on Tin Whiskers. He then worked as Lead Auditor for RMS Supplier Quality and implemented a new methodology for conducting audits across the RMS Supplier base. He has worked as the Engineering Manager for a project in Ukraine, Russia and Azerbaijan with RTSC and has a lot of experience dealing with International Customers and Suppliers as well. Arun has travelled extensively with Raytheon and has served on several expatriate assignments with Raytheon.



## 2021 HONOREE

# *Sean Wang*

Director

CTIA Certification Programs



Sean Wang is a first-generation immigrant to the United States from Taiwan, arriving in 2001 in pursuit of opportunity and educational advancement. He currently works with hundreds of member companies by managing 30+ industry working groups ranging from carrier device certification to cellular antenna development.

After securing and completing an internship at the Federal Communications Commission (FCC) as a graduate student, Sean started his career at CTIA in 2004 as an intern in the Federal Regulatory Affairs Department to assist its goal of advocating for the wireless industry before the FCC. Falling in love with wireless technology, he later joined CTIA's Certification Department serving many global industry partners in the device certification arena and participating in the building of the industry's globally recognized gold-standard certification programs.

During his years in the Certification Department, he originally started off as a Program Assistant and worked his way up through various capacities and positions. He now manages CTIA's working groups providing the tools to help the global wireless industry to establish industry best practices.

He currently resides in Maryland with his husband Gregory of almost 19 years and their three cats Milo, Dharma, and Cody. Sean and Gregory met in graduate school in 2002 and have been together ever since, getting married as soon as same-sex marriage became legal.



**2021 HONOREE**

***Bao Hoang***

**Vice President  
Branch Manager  
Wells Fargo**

Bao Hoang has 19 years of banking and leadership success. He is a proven leader with a track record for building and leading successful teams across Sacramento, CA. He is currently leading the biggest and most complex branch in Northern California.

Bao started his banking career in 2002 as a part-time teller for Wells Fargo and held various roles throughout his journey. He had the privilege of mentoring and developing many leaders for the organization. Additionally, he fostered a positive work environment where team members are encouraged, motivated and developed to achieve their maximum potentials. This paved the way for additional work outside the branch such as community service and financial education seminars.

He graduated from California State University, Sacramento with a bachelor's degree in Criminal Justice.

Bao is passionate about serving the AAPI community by engaging fellow employees in the education of the various financial tools they can leverage to achieve generational wealth such as homeownership, running an efficient business, and planning for the future.

## 2021 HONOREE

# *David Lin*

Vice President

Public Affairs & Advocacy

IW Group Inc.



David Lin currently holds the position of Vice President, Public Affairs and Advocacy at IW Group, Inc. in New York, NY. In this capacity, he advises his clients on a range of public affairs issues and he supports his clients' business needs by lending his insights on Asian cultures.

Prior to joining the IW Group, David was a long-time veteran of AT&T. He was responsible for building and nurturing AT&T relationships with Asian American community-based organizations. While at AT&T, David also held other leadership positions across a variety of disciplines including consumer marketing, business sales, product management, finance and software development. David was involved with the Asian American employee resource group at AT&T – InspirASIAN and its predecessor organizations for over twenty years. David is the Founding and Past National President of InspirASIAN.

David is very active with a number of Asian American community-based organizations. He currently serves as the Vice President for Economic Development of OCA National, Vice President for Planning and Development of the Japanese American Citizens League (JACL) and a Member of the OCA New Jersey Chapter Board. Previously, he served as National President of the Japanese American Citizens League (2012-2016), Chair of the OCA Business Advisory Council, Treasurer of the Asian Pacific American Institute for Congressional Studies (APAICS) and a Board Member of the Leadership Education for Asian Pacifics (LEAP). He is the recipient of OCA New Jersey Chapter's Community Service Award in December 2011, the recipient of New Jersey Chinese-American Chamber of Commerce's Diversity Champion Award in September 2013 and Asian Business Association's Advocate of the Year Award in September 2013 as well.

David was a School Board Member of Hillsborough, NJ from 2006 to 2009 and the Vice President of the School Board from 2007 to 2009. He also served on the Hillsborough Culture & Arts Commission, Hillsborough Public Library Advisory Board and the Hillsborough Education Foundation. David received a Masters degree in Computer Science, an MBA in Finance and a Bachelor degree in Mathematics, all from Rutgers University in New Brunswick, NJ. He is also a graduate of the Program for Management Development Executive Education program from Harvard Business School.



**2021 HONOREE**

***Erwin Tan***

**Director**

**AARP**

Erwin J. Tan MD is a physician and with fellowship training in geriatric medicine and integrative medicine. He is a nationally recognized thought leader on healthy longevity, volunteering and the health effects of perceptions on aging. He has held leadership positions in the academic, public and nonprofit sectors. Dr. Tan is the Director of Thought Leadership Health at AARP. In this role, he is leading work on racial and ethnic disparities in healthy longevity.

Erwin previously served as the Director of Senior Corps at the Corporation for National and Community Service. From 2004 to 2010, he served as an Assistant Professor of Medicine at the Johns Hopkins School of Medicine where he was an attending physician in the Division of Geriatric Medicine. He was also a co-investigator in the Baltimore Experience Corps Study. From 2003-2004, Erwin was a White House Fellow serving as a Special Assistant to the Secretary of Veterans Affairs. Before coming to the Washington, D.C. Metropolitan area, Erwin was a faculty member at the University of California, San Francisco School of Medicine, where he was the Medical Director for the High User Case Management Program and served as Geriatric Medicine Fellow and a Primary Care Medicine Resident.

Erwin was commissioned as a 2nd Lieutenant in the United States Army Reserves. He received a bachelor's from Brown University where he attended the Tougaloo College exchange program. Dr. Tan graduated from New York University School of Medicine as a member of the Alpha Omega Alpha honor society. While at NYU Erwin was the President of the Asian Students Union. Erwin was born in Indonesia and is a naturalized citizen of the United States.

## 2021 HONOREE

# *Sonali Batra*

Director

Walmart



Sonali Batra is a Director of Digital Strategy and Brand Engagement at Walmart. Inc where she serves as a digital communications strategist for Walmart International, Global Responsibility and the Walmart Foundation. Her role is to facilitate company success by strengthening brand reputation by strategizing and executing campaigns through creative and compelling storytelling. She strives to deliver best-inclass content and distribution solutions with an end goal of building trust, engaging associates and helping drive growth. In addition, she serves as a Vice Chair on the Asian Pacific Associates Network Associate Resource Group where her focus is to elevate the AAPI voice and engage with stakeholders to smoothen the immigration journey for associates.

She began her corporate career at Walmart India in 2007. Prior to Walmart, she served as a Captain in the Indian Army for six years. Sonali is an MBA from Symbiosis Institute of Management Studies, Pune; is certified in Business Management from Management Development Institute, Gurgaon; and has a Bachelor's in Science (Honors) from Sri Venkateswara College, Delhi University. Her ideal vacation begins with driving to a beach location and relaxing with a book by an Indian author.

# 2021 OCA EXECUTIVE EXCELLENCE AWARD



## *Karen Eng*

Dr. Karen Eng is the President and CEO of CSMI, an engineering firm. Initially a successful optometrist with a Doctorate from the New England College of Optometry, Dr. Eng surprised her family with her bold decision to switch careers and industries, and take over the family business.

She was committed to taking the company to the next level and expand it on a global scale. Her close work with the Food Drug Administration, MBDA, the International Trade Administration, and the Export-Import Bank of the United States has led CSMI to be one of the top engineering consulting services firm in both domestic and foreign markets.

Dr. Eng has used her professional success to support, promote, and mentor other girls, women, and minority business owners, particularly those in STEM-related industries. Her company is especially dedicated to developing and implementing an effective supplier diversity program, which serves the participation of Minority, Women and Disabled Business Enterprises (MWDBEs).

Dr. Eng is a member of several prominent Boards, including: Board of Trustees for the Illinois College of Optometry, Board for National Asian/Pacific Islander American Chamber of Commerce & Entrepreneurship (ACE), and Board of Asian & Pacific Islander American Votes (APIA Votes). The Illinois State Treasurer has given her an award for Outstanding Service in Business in honor of Asian Heritage Month. In addition, she also has positions on the State of Illinois Business Enterprise Program Council and The Illinois Census Count Commission 2020.

# 2021 OCA OUTSTANDING CORPORATE PARTNER AWARD

The OCA Outstanding Corporate Partner Award is presented to a company who has been outstanding in its work with OCA and in its scope of support for the mission and goals of the organization. Established in 2001, recipients of this award exemplify good corporate citizenship and commitment to advancing the hopes and aspirations of Asian Americans and Pacific Islanders (AAPIs) in the United States.



T-Mobile's commitment to diversity and inclusion has grown to extend beyond the typical efforts within human resources. OCA has witnessed T-Mobile intentionally listen to the community and develop thoughtful resources and responses. Most notably, T-Mobile responded to the Homework Gap with their Project 10Million, which rolled out a framework for corporations to work together with community organizations, school districts, and families to get students hardware and broadband access.

OCA is proud to be a resource and partner to T-Mobile. Beyond sitting on OCA's Business Advisory Council, T-Mobile launched an External Diversity and Inclusion Council that created yet another channel of communication directly between civil rights groups and the company, including OCA. T-Mobile was the first to reach out to OCA to engage on anti-Asian hate issues following the Atlanta tragedy. They recognized the need to engage with their external partners in order to bring in more resources for their employees' professional and personal development.

OCA recognizes the strong initiative that T-Mobile has shown in recent years to be a better community member, and looks forward to the continued partnerships.



## **2020 AWARD RECIPIENTS**





## 2020 HONOREE

### *Farni boten*

Principal Network Engineer  
T-Mobile

Farni Boten is an individual contributor, her title is Principle Network Engineer at T-Mobile. Farni served as the President for Sprint's Organization of Asians Supporting Inclusion at Sprint (OASIS) Employee Resource Group from June of 2018 to April 2020. During this time Farni led the ERG to deliver results in all four areas of focus – Company, Community, Career and Culture.

During her tenure OASIS significantly increased membership and employee engagement. Under her leadership, OASIS held several cultural events at Sprint to highlight the rich cultures of Asia. These events provided great opportunities for our ERG members and employees to experience a taste of a broad and beautiful cultures, their art, history and diversity. During these events employees had an opportunity to hear from Sprint leaders about the importance of our ERGs and member engagement, while enjoying ethnic culinary treats and entertainment. For example, employees and guests had a chance to sample food from China and India and enjoy live performances from Indian, Malaysian, Bollywood, Chinese dancers/performers and even a Qipao Fashion show.

Farni ensured these gatherings included a robust agenda, including attendance and participation from some of our community partners such as the National Association of Asian Professionals (NAAAP), the Mid-America Cultural Association (MAACA) and the Singapore Club. As of April 2020, on occasion of the T-Mobile/Sprint Merger, Farni was selected as the Co-Lead for APAN (Asian & Pacific Islander-focus sub-group within new T-Mobile's Multi-Cultural Alliance Network.

Farni is involved in serving the community in various ways. Her support to the community started 6 years ago when she started working with the Malaysian Association in Kansas City, and later in 2015 she became the President of the association for 2 years. Farni has supported the community in several ways, earlier this year she led a fundraiser at Sprint to raise money for Wuhan, China as part of humanitarian aid effort related to COVID-19 crisis. Under her leadership the team raised ~\$5,000. Some of this money was donated to local organization, Kansas City Chinese American Association and the rest was used to purchase aid supplies for Wuhan.

## 2020 HONOREE

# *Pauline Mohler*

Sr. Director

Cost Transformation

Walmart, Inc.



Pauline is currently a senior director focused on cost transformation efforts which include changing the way the company budgets and manage expenses in order to fuel the company's growth.

She began her Walmart career in 1988 as a peak-time cashier/caller at Sam's Club in Memphis, Tenn. After holding various supervisory positions within the club, she moved to Bentonville, Ark. in 1991 to join Internal Audit. Since then she has held financial planning and analysis positions in each U.S segment (Walmart, Sam's Club and Corporate) as well as roles in Investor Relations, Global Audit Services and Global Finance Transformation. In addition to her finance-related positions, Pauline has experience in the Optical Division having led areas such as Professional Services, Third Party Insurance, Distribution Centers and Operations Support.

Pauline earned a Bachelor of Arts in Mathematics from Hendrix College in Conway, Ark. and also studied accounting at the University of Memphis.

Pauline is the current chair for the Asian Pacific Associates Network Associate Resource Group at Walmart. She served eight years on the Board of Directors for the Bentonville/Bella Vista Trailblazers Association and recently served for six on the Board of Directors for Girls on the Run of Northwest Arkansas, as the Board Secretary.

Pauline and her husband Mark have four children who all enjoy spending time outdoors. They also volunteer and participate in endurance sports including triathlons and ultramarathons.



## 2020 HONOREE

*Qing Cao*

Sr. Product Manager

UPS

Qing Cao was born and raised in Zhengzhou, the capital city of Henan Province, mainland China. She came to the U.S. on a full scholarship to attend Brenau University, where she earned her Bachelor's Degree (magna cum laude) and was recognized by Who's Who Among Students in American Universities & Colleges upon graduation.

After 4 years of global sourcing and procurement work experience post college, Qing went to pursue her Master's Degree in Business Administration (MBA) at Georgia Institute of Technology, where she took evening classes and studied on weekends while working full time. She served on the Student Government Organization and frequently hosted cultural/business events to help build strong network among her peers.

Qing joined UPS in June 2016. Currently, Qing is a Senior Product Manager in charge of customer-facing touchpoints on mobile devices, including UPS Mobile App (in 83 countries and 36 languages), UPS Chatbot (on Alexa, Google Assistant, Facebook Messenger, and Skype), and UPS WeChat Official Account. Qing was awarded "Exceptional Performer" by her leadership team in 2019. Qing is very actively involved in the UPS communities. She has served as a coordinator for the United Way campaign, and she served on Peak assignments (working in UPS Hubs to support operations during holiday season) in California and Georgia. However, she is mostly proud to be the chair of the UPS Corporate Asian Business Resource Group (ABRG), where she doubled both the leadership team size and members in 2 years. She is also a coordinator among 10 Asian BRG chapters in the US where the leadership teams share the best practices and exchange information for upcoming events.

In 2019, UPS Corporate Asian BRG presented 12 quality events to the members and supported 8 community partners, which aim to empower UPS and ABRG members for growth, promote culture awareness, and generate larger impact on the community. In addition to various volunteer work at UPS, Qing also taught Chinese traditional dance to the Girl Scouts program, helped build homes with Habitat for Humanity in New Orleans and Georgia, served as an advisor to female entrepreneurs with LaunchPad2X.

Qing lives with her husband and their dog in Atlanta. Qing enjoys dancing, cooking, traveling, rock climbing, skiing, college football, and much more.

## 2020 HONOREE

# *Quinnie Wong*

Diversity, Inclusion,  
& Reputation Lead  
Verizon



Quinnie is the Global Brand, Partnerships, and Communications Lead of Verizon's Diversity and Inclusion (D&I) team. She reports to the SVP and Chief Diversity Officer of the company, and manages a team of two. She works with senior leaders (directors and VPs) on a daily basis across the enterprise, educating and influencing them on D&I matters and messages, and getting alignment and support from them on critical D&I strategies and initiatives. She leads cross-functional teams on important heritage programs, strengthening the company's inclusive culture. Specifically for the Asian community, she partnered with our Asian Employee Resource Group, various internal and external communications teams, public policy group, various marketing groups, as well as business leaders to develop the strategy and execute robust programming around Asian Pacific American Heritage Month celebration, Lunar New Year programs, Diwali celebration, and more. As a result, they have achieved a constantly high Net Promoter Score for these programs, elevated understanding of the success and challenges of different communities, and enabled collaboration and innovation among our diverse employee groups. A few verbatim quotes from participants in the D&I culture programs she created:

- “The company gets it. They are not simply going through the motion to say ‘we have that too.’ It is an all-in way of showing how differences bring out the best of everyone.”
- “I feel Verizon is being more open to letting people be who they actually are and accepting of people that are not the ‘norm’ in society.”
- “It's easy in 2019 to feel marginalized and afraid to be who you are. I now feel reinvigorated and empowered - not only do I belong here but I am appreciated.”

Quinnie has received many “Recognizing You” awards from peers and leaders across the company for going above and beyond to deliver. She was recognized, twice, by the company's Chief Marketing Officer at marketing town halls during her first job at Verizon, launching the company's first-ever Marketing Academy for thousands of marketing employees. She was also recently recognized by our Chief HR Officer for her leadership of a 20+ member cross-functional team to strategize, plan, and execute on their diversity partnership, Anita Borg/Grace Hopper Conference attracting female, diverse tech talent for the company.



**2020 HONOREE**

***Reina Paraiso***

**Manager**

**Digital Product Management**

**McDonald's**

Reina Paraiso started her McDonald's journey in 2013 as a Business Analyst on the US Technology team. She was responsible for strategically supporting the US Supply Chain Management partners and facilitated best-fit IT solutions to meet the business needs. She led the implementation of Supply Chain Quality Systems and supported US Market Analytics Reporting and the Restaurant Operations Improvement Process (ROIP).

In 2015, Reina joined the Global Technology team as the Business Analyst for the e-Commerce Platform. Less than two years later, Reina was promoted to Sr. Business Analyst, where she helped launch McDonald's Mobile Ordering in 20,000 restaurants globally as well as Digital Offers and Home Delivery in the Asian markets. In 2018, Reina joined the Technical Capabilities team and subsequently, the Demand Management team as a Release Manager, where she led complex initiatives. She was responsible for the cross-functional activities across from development and testing to planning market releases and activation of programs such as MicroServices Platform, Loyalty Program and Segmented Offers, which provide more personalized customer services, and fraud solutions. In April 2020, Reina was promoted to a Sr. Technical Product Manager for Drive-Thru Technology, where she defines and drives a transformed deployment and support approach as McDonald's deploys new solutions into the restaurants to speed up and modernize the team's methods and toolsets.

Reina has been a member of McDonald's Asian Pacific Middle East Network (APMEN). She started as an active participant in events, but then later joined the APMEN Oakbrook Chapter as a Communications Co-lead where she revamped APMEN's website and newsletter. In 2017, she became the Oakbrook Chapter Co-Lead, and in 2018 accepted the lead position. In the last two years, she helped re-engage the interest and passion of the APMEN MHQ chapter by offering various development and leadership opportunities as well as community outreach programs within the APMEN community.

Reina is also the leader of the Global Technology STEM program. She works with non-profit organizations to educate students about McDonald's, create brand representation within the community, engage students in the practical aspects of STEM, and inspire students to pursue careers in STEM courses and fields.

## 2020 HONOREE

# *Ryan Dang Hong*

**Business Support Consultant  
Wells Fargo**



Ryan Dang Hong is a Business Support Consultant for Branch Banking and is located in New York City, NY. He supports the New York region with nearly 80 branches and over 700 employees. His responsibilities include leading and executing on strategies focused on customer experience, employee experience, risk, and growth.

Ryan started his 17 year career with Wells Fargo in 2002 as a part-time Teller in Laguna Niguel, CA. In Branch Banking, he was promoted to Lead Teller, Customer Service & Sales Representative, Personal Banker, Licensed Banker, and Branch Manager. He then had the opportunity to join Learning & Development as a Business Training Consultant supporting the Wachovia – Wells Fargo transition. After supporting the largest merger in history, he moved east to Charlotte, NC, joining Wealth and Investment Management as a Market Growth & Development Consultant. After five years in Charlotte he moved to New York City returning to Branch Banking as a Business Support Consultant for the past three years.

Ryan graduated from the University of California, Irvine, with a degree in International Studies. He is an active leader in the Asian Connection Team Member Network and is highly involved in community support efforts.

Fun fact: Ryan is Vietnamese-American who recently learned how to cook Pho during quarantine thanks to his mother.



**2020 HONOREE**

***Tina Tran***

**State Director  
Outreach & Advocacy  
AARP Texas**

Tina helps develop and execute the strategic vision, oversees daily operations and budget for AARP Texas. Tina manages staff in Austin, Dallas, Fort Worth, Houston, San Antonio, and the Rio Grande Valley. Tina also assists in developing and manages the state's advocacy strategy with Age-Friendly Communities, which engages communities in working with local elected officials, stakeholders, and other non-profits in building community based infrastructure to support city and neighborhood development that serves people of all ages.

Prior to joining AARP in April 2014, Tina served as legislative director for Texas State Senator Rodney Ellis of Houston, Texas where she was advisor on consumer advocacy, criminal justice, insurance, labor, healthcare policy, along with other policy issues. Tina received her B.A. in English Literature from the University of California at Berkeley and her Doctorate of Jurisprudence from Thurgood Marshall School of Law. She is currently licensed to practice law in the State of Texas.

# 2020 OCA EXECUTIVE EXCELLENCE AWARD



## *Frank Wu*

Frank H. Wu was named president of Queens College, The City University of New York (CUNY), effective July 2020. Wu previously served as chancellor and dean, and then William L. Prosser Distinguished Professor at University of California Hastings College of the Law in San Francisco.

Wu was appointed by the United States Department of Education (USDOE) to its National Advisory Committee on Institutional Quality and Integrity (NACIQI), which advises the administration on higher education accreditation, serving for nine years, including as vice chair; and by the U.S. Defense Department to the Military Leadership Diversity Commission, which submitted to Congress the report *From Representation to Inclusion*. Wu served on the board of the Leadership Conference on Civil Rights Education Fund. Members of the Committee of 100--a by-invitation nonprofit group of extraordinary Chinese Americans dedicated to promoting positive U.S.-China relations and the civic participation of Chinese American--elected him the organization's chair and subsequently its first president, a role he held for two and a half years.

Wu is the author of *Yellow: Race in America Beyond Black and White*, which was immediately reprinted in hardcover, and co-author of *Race, Rights and Reparation: Law and the Japanese American Internment*, which received the single greatest grant from the Civil Liberties Public Education Fund. Wu has maintained an extensive schedule of media appearances and public speaking. His professional credits include commentary for National Public Radio and "Now" with Bill Moyers. He has appeared as a guest on the "Oprah Winfrey Show," "O'Reilly Factor," and C-SPAN "Booknotes" with Brian Lamb. He has won the John Hope Franklin Award and the Chancellor Chang-Lin Tien Award, among other honors.



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Walmart's commitment to diversity and inclusion continues to grow, expanding age boundaries and identities of all people. For over twenty years, Walmart has worked with OCA to build a pipeline of young leaders, a network of women to break bamboo and glass barriers, and, more recently, to preserve history and innovate storytelling through film and music. OCA's partnership with Walmart extends beyond national programming and corporate diversity work. They maximize their impact by utilizing OCA chapters around the country to provide volunteers and resources in response to local issues such as natural disasters or other community needs.

As an active participant of OCA's Business Advisory Council, Walmart has helped grow and maintain the important channel of communication between OCA and our corporate partners. Walmart's leadership understands the importance of developing trust with the community that they serve, and they do that through their partnership with OCA and many other programs. The launch of the Walmart.Org Center for Racial Equity was an impressive statement of commitment towards supporting community organizations doing the work.

OCA looks forward to this continued partnership and all the leaders who will come from the work together.

# PAST OCA NATIONAL CORPORATE ACHIEVEMENT WINNERS

## 1991

**Ken W.S. Chen, Ph.D.**, Kraft General Foods/Philip Morris Co.  
**Linda E. Chinn**, Pacific Bell  
**Sekwon Kenneth Chong**, Mid-Atlantic Coca-Cola Bottling Co.  
**William L. Jeong**, Pacific Gas & Electric Co.  
**Anthony Lee, Ph.D.**, General Motors Research Laboratories  
**Arun N. Netravali, Ph.D.**, AT&T Bell Laboratories  
**Judy Y. Soong**, IBM  
**Rodney L. Sun, Ph.D.**, Texaco Inc.  
**James Teng, Ph.D.**, Anheuser-Busch Co.  
**J.T. Yoon, Ph.D.**, Virginia Power

## 1992

**Gareth C.C. Chang**, McDonnell Douglas  
**Amber C. Cheng**, DuPont Pharmaceuticals  
**Alfred Cho**, AT&T Bell Laboratories  
**Clive C.L. Chu**, Anheuser-Busch Company  
**Duenli Kao**, General Motors  
**Kuo-Yann Lai**, Colgate-Palmolive Company  
**Flora Lin Sze-Tsung Lee**, General Foods USA  
**James Li**, American Express International  
**James J. Liu**, Digital Equipment Corporation  
**Thinh T. Nguyen**, Virginia Power  
**Walter Wong**, Silicon Graphics Computer Systems  
**Bark Lee Yee**, Twin County Cable

## 1993

**Man-Feng Chang**, General Motors  
**Daniel Chu, Ph.D.**, Abbott Laboratories  
**Keshab K. Dwivedy, Ph.D.**, Virginia Power  
**Kenneth Fong**, AT&T Bell Laboratories  
**Gary Hanagami**, Oscar Mayer Foods Corporation  
**Fernando Hong**, Anheuser-Busch Company  
**Karen Chialin Hung**, Sara Lee Corp.  
**Cecilia S.L. Ku, Ph.D.**, Baxter International, Inc.

## 1994

**Gloria Clugston**, Kraft General Foods  
**Carl Eng**, Virginia Power  
**Kevin Hara**, Monsanto  
**Morimi Iwama, Ph.D.**, AT&T Bell Laboratories  
**Iris Lee**, Anheuser-Busch Company  
**Chin Hsiu-Li, Ph.D.**, General Motors  
**Santa Lin**, Ralston Purina  
**Youlin Lin**, Mallinckrodt Medical  
**Clarence Quan**, McDonnell Douglas Corporation

## 1995

**David Tad Ando**, Kraft Foods, Inc.  
**Sinh Bui**, United Parcel Service  
**Phat Tran-Lam**, Virginia Power  
**Keh-Shew Lu**, Texas Instruments Inc.  
**Fred L. Nakanishi**, J.C. Penney Company  
**Laurel T. Siemers**, Anheuser-Busch Company  
**King Tse**, Prudential Preferred Financial Services  
**Peggy P. Tung, Ph.D.**, AT&T

## 1996

**Shankar Bhattacharya**, Pacific Gas & Electric Company  
**Alice Cha**, Kraft Foods  
**Ray G.N. Chin**, Metropolitan Life Insurance  
**Linda C. Deng**, Allstate Insurance Co.  
**Jamie C. Hsu**, General Motors  
**Chau-Lin Huang**, J.C. Penney Company  
**June Jee**, NYNEX  
**Ann On-Yee Lee**, Ford Motor Company  
**Ronny C. Liu**, Prudential Preferred Financial Services  
**Minoo Mehta**, Anheuser-Busch Company  
**Tzu Fann Shao**, Texas Instruments

## 1997

**David C. Chang Ph.D.**, General Motors  
**Zhihang Chi, Ph.D.**, Northwest Airlines  
**Nancy Chu**, J.C. Penney Company  
**Linda Huang**, Kraft Foods  
**Darlene Cheng Kato**, Allstate Insurance  
**Chung-Shing Lee**, Texas Instruments  
**Janilla Lee, Ph.D.**, Ford Motor Company  
**Kenneth L. Lee**, UPS  
**Martha Lee**, Mutual of New York  
**Peter H. Lee, M.D.**, Carolina Permanente Medical Group  
**Peter H. Loh**, Marriott International  
**Ted Lum**, Prudential Insurance Co.  
**Bao Nguyen**, Prudential Preferred Financial Services  
**Ti Chang Taylor**, Northwest Aerospace Training Corp.

## 1998

**Ming Chang**, Texas Instruments  
**Donna Fujimoto Cole**, Anheuser-Busch Company  
**Ai-Phuong Dang**, Continental Airlines  
**Jimmy M. Hu, Ph.D.**, Ford Motor Company  
**Meera Kapur**, Southwestern Bell  
**Grace McDermott**, American Airlines

## 1998

**Kahu Baldwin**, J.C. Penney Company  
**Ivy Lee Chang**, Prudential Insurance  
**Joseph Chao**, General Motors Corporation  
**Don Jue**, IBM Corporation  
**Ken Lam**, State Farm Insurance Companies  
**Van Thi Le**, Allstate Insurance Company  
**Sun Y. Lee**, Coors Brewing Company  
**Robert W. Lim**, Kraft Foods  
**Kirk Tanioka**, UPS

## 1999

**Nazoor Baig**, Detroit Edison  
**Richard Chu**, IBM Corporation  
**Ronald Eng**, General Motors Corporation  
**Katheryn M. Fong**, Pacific Gas & Electric  
**Carole Liu**, Ishii GTE  
**Jennifer L. Kanaar**, UPS  
**Nengquan "Nick" Liu**, Ford Motor Company  
**Wayne Nakamura**, State Farm Insurance Companies  
**Maria Oliván**, Allstate Insurance Company  
**Carlos Tiu**, Kraft Foods  
**Faa-Ching Wang**, Texas Instruments

## 2000

**Angie Chen Button**, Texas Instruments  
**Victor Chen, Ph.D.**, The Boeing Company  
**Jeffrey Cheng**, Verizon  
**Bick Hile**, TJX Companies Inc.  
**Gene Kanamori**, UPS  
**Les Moy**, Northwest Airlines  
**Maeley Tom**, Anheuser-Busch Company  
**David Wong**, State Farm Insurance Companies  
**Vincent Young**, Verizon

## 2001

**Allen Goya**, UPS  
**Kathleen Hishinuma**, Verizon  
**Benjamin Kuo**, Ford Motor Company  
**Henry Leung**, Frito-Lay  
**Kun-Shan Lin**, Texas Instruments  
**Zohar Merchant**, Kraft Foods  
**Dazong Wang**, General Motors Corporation  
**Linda Mar Weidman**, Marriott International  
**James Wu**, The Boeing Company

## 2002

**Irene Chang Britt**, Kraft Foods  
**Greg Cabanting**, Anheuser-Busch Company  
**C.C. Chen**, Texas Instruments  
**Dianne Chong**, The Boeing Company  
**Shirley Dong**, Avon Products  
**Cherie Kang**, The TJX Companies Inc.  
**Jerry Lee**, UPS  
**Ben Lumicao**, Allstate Insurance Company  
**Deborah Lau Okamura**, Verizon  
**Tommy Shi**, Mercedes-Benz USA  
**Gary S. Toyama**, The Boeing Company  
**Ray G. Young**, General Motors Corporation

## 2003

**Robert Chao**, IBM Corporation  
**Mei Wei Cheng**, Ford Motor Company  
**Richard Chow-Wah**, DaimlerChrysler  
**Sonya Gong**, State Farm  
**Uming Ko**, Texas Instruments  
**Quintin Lew**, Verizon  
**William Min**, Starwood Hotels and Resorts Worldwide  
**Sarita Nayyar**, Kraft Foods  
**Donna Ng**, Avon Products  
**Mahesh C. Reddy**, The Boeing Company  
**Matt Tsien**, General Motors Corporation  
**Ted Yamamura**, The Boeing Company

## 2004

**Tai Chan**, General Motors Corporation  
**Wai-Ling Eng**, McDonald's Corporation  
**Michael Fung**, Wal-Mart  
**Steve Goo**, The Boeing Company  
**Raj Kawlra**, DaimlerChrysler  
**Sheila Lau**, Verizon  
**Steve Leder**, Pacific Gas & Electric Company  
**David Liu**, Aon Insurance  
**Xiachun Luo**, Avon Products  
**Gerald Shintaku**, Kraft Foods  
**Xucheng Wang**, Texas Instruments  
**Charles L. Wu**, Ford Motor Company  
**Philip Wu**, UPS

# PAST OCA NATIONAL CORPORATE ACHIEVEMENT WINNERS

**2005**

**Diane Chang**, Abercrombie & Fitch  
**Narimder Dhaliwal**, Avon Products  
**Radha Radhakrishnan**, The Boeing Company  
**Mandeep Dhaliwal**, DaimlerChrysler  
**Angela Chin**, General Motors Corporation  
**Michael Chin**, Harris Bank  
**Margret Ashida**, IBM Corporation  
**Vijay Arora**, Kraft Foods  
**Kevin Bradley**, McDonald's USA  
**Miki Chen**, Verizon Communications  
**Arthur Emmanuel**, Wal-Mart Stores

**2006**

**Steve Chin**, General Motors Corporation  
**John Coons**, McDonald's USA  
**Christie Kennett**, State Farm  
**Judy Li**, Verizon  
**Charlotte Lin**, The Boeing Company  
**Tom Lopez**, Kraft Foods  
**Paul Odanaka**, Brinker International  
**Gloria Rodriguez**, UPS  
**Julia Wai-Yin So**, Dallas County Community College District  
**Jaci Woody**, DaimlerChrysler

**2007**

**Dev Banerjee**, The Boeing Company  
**Mohamood Bhatia**, Sodexo  
**Richard Fu**, Harrah's Entertainment  
**Karen Garcia**, McDonald's USA  
**Cintya Hato**, Avon Products  
**Lorraine Hansen**, Kraft Foods  
**Punam Mathur**, MGM MIRAGE  
**Joe Nguyen**, Chrysler LLC  
**Sandra Sherman**, State Farm  
**Ed Shinoda**, UPS  
**Darwin Wang**, General Motors Corporation  
**Doreen Woo**, Wells Fargo

**2008**

**Iris S. Chan**, Wells Fargo  
**Ted Haoquan Chu**, General Motors Corporation  
**Jayanthi Iyengar**, Chrysler LLC  
**Vivek Lall**, The Boeing Company  
**Sharron Moss-Higham**, Kraft Foods  
**Henry Shay**, Avon Products  
**Zarina Lam Stanford**, IBM Corporation  
**Sylvia Y. von Bostel**, Booz Allen Hamilton  
**Xianqin (Lisa) Wallace**, UPS  
**Robert Yi**, State Farm

**2009**

**Lynne Delveaux**, State Farm  
**Shiao Dong Han**, UPS  
**Michael Hsu**, Kraft Foods  
**Susan Jin Davis**, Comcast Voice Services  
**Veronica Kaneko**, McDonald's USA  
**Gordon Keh**, The Boeing Company  
**Maggie Mui**, Wells Fargo

**2010**

**Joher Akolawala**, Kraft Foods  
**George Cheng**, Wells Fargo  
**Melanie Gitaadji**, McDonald's USA  
**Kevin Hamada**, UPS  
**Jason Hatakeyama**, The Boeing Company  
**Sue Ann Hong**, State Farm  
**Theresa Windham**, Brinker International

**2011**

**Jatinder Ronny Bindra**, Kraft Foods  
**Ronald W. Chang**, UPS  
**Wanda Denson-Low**, The Boeing Company  
**Myra Doria**, McDonald's USA  
**Johnnie Giles**, Comcast  
**Awan Kazi**, State Farm  
**Dinesh Popat**, Avon Products, Inc.  
**Satoshi Watanabe**, Wells Fargo

**2012**

**Gil de las Alas**, Kraft Foods  
**Teddy De Rivera**, Wells Fargo  
**Divya Jain**, Avon Products, Inc.  
**Chong Loo**, UPS  
**Vasundara Srenivas**, The Boeing Company  
**Medy Velez Valenzuela**, McDonald's USA  
**Kavita Vazirani**, Comcast  
**Wendy L. Wilber**, State Farm  
**Charlotte S. Yeh, M.D.**, AARP

**2013**

**Deborah Buhles**, Comcast/NBCUniversal  
**Michelle DiTondo**, MGM Resorts International  
**Cheryll Ocampo Forsatz**, McDonald's  
**Joanne Hawk**, State Farm  
**Sang Kim**, Wells Fargo  
**Eric Lim**, UPS  
**Ron Mori**, AARP  
**Kevin Naya**, The Boeing Company  
**Erica Rendall**, Kraft Foods Group  
**BK Vasa**, Walmart

**2014**

**Estrella Cramer**, UPS  
**Murthy Kolluru**, Walmart  
**Carolene Layugan**, Caesars Entertainment  
**Maria Lee**, AARP  
**Ruben Mendiola**, Comcast/NBCUniversal  
**Jonas Ng**, Discover Financial Services  
**Sanjay Patel**, Kraft Foods Group  
**Diana Sands**, The Boeing Company  
**Misha Terrazas**, Wells Fargo  
**Audrey Tom**, McDonald's

**2015**

**Mohammad Azam**, UPS  
**Kim Delevett**, Southwest Airlines  
**Sree Kotay**, Comcast/NBCUniversal  
**Mahesh Pradhan**, Walmart  
**Grace Calvelo Rustia**, AARP  
**Arati Sontakay Randolph**, Wells Fargo

**2016**

**Traci G. Lee**, Comcast/NBCUniversal  
**Allan Leung**, Walmart  
**Mark Tristan Ng**, Wells Fargo  
**Padma Patil**, Walmart  
**Fern Shaw**, UPS  
**Susan Wang**, AARP

**2017**

**Clem Cheng**, Comcast/NBCUniversal  
**Clasrissa D'Souza**, Wells Fargo  
**Isabel Fang**, Walmart  
**Kevin Luke**, UPS  
**Gwen Migita**, Caesars Entertainment  
**Nidhi Munjal**, Walmart

**2018**

**Renu Agrawal**, Wells Fargo  
**Michelle Alba-Chua**, Comcast Cable  
**Jinky Dolar**, Crossings TV  
**Luis Lee**, AARP  
**Hua Wang**, Walmart  
**Michael Yoshida**, UPS

**2019**

**Allison Chin-Leong**, Wells Fargo & Company  
**Samarth Das**, Walmart  
**Vivien Hung**, UPS  
**Manjushree Mahji**, AARP  
**Mini Timmaraju**, Comcast

**Community Service Award Winners**

1999 | Carlos Tiu, Kraft Foods

2000 | Angie Chen Button, Texas Instruments

2001 | Henry Leung, Frito-Lay/PepsiCo

2002 | Ben Lumicao, Allstate Insurance Company

2003 | Sonya Gong, State Farm

2004 | Wai-Ling Eng, McDonald's

2005 | Michael Chin, Harris Bank

2006 | Christie Kennette, State Farm

2008 | Iris Chang, Wells Fargo

2009 | Lynne Delveaux, State Farm

2010 | Joher Akolawala, Kraft Foods

2011 | Johnnie Giles, Comcast/NBCUniversal

2012 | Wendy Wilbur, State Farm

2013 | Ron Mori, AARP

2014 | Estrella Cramer, UPS

2015 | Kim Delevett, Southwest Airlines

2016 | Mark Tristan Ng, Wells Fargo

2017 | Gwen Migita, Caesars Entertainment

2018 | Jinky Dolar, Crossings TV

2019 | Mini Timmaraju, Comcast NBCUniversal

2020 | Ryan Dang Hong, Wells Fargo

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Wai Ling Eng  
Rose Eng  
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Cecil Fong  
Celine Foung  
Glen Fukushima  
George Gee  
Lillian Gee  
Diana Gin  
Ginny Gong  
Tom Hayashi  
Hwa-Shan Ho

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Don Hong  
Sue Ann Hong  
Brandon Hou  
Helen Hui  
Richard Ikeda  
Jeanne Lee Jackson  
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Gregory Jung  
Edward Kang  
Wendy Karahalios  
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